# INSTRUCTIONS for JUNIOR PLAYERS/COACHES ONLINE OFFICIALS TRAINING

## USA VOLLEYBALL ACADEMY

Several referee and scorer courses will include a Pre-Quiz. If you score 90% on the Pre-Quiz you will be exempt from watching the course material. If you do not ace the pre-quiz you will need to take EVERYTHING that is listed on your course detail page.

### REGISTER FOR THE ONLINE CLINIC YOU WISH TO TAKE

Member LMS accounts are created at the time of USAV membership purchase and SportsEngine (or MMS) account creation. If a family has multiple players, they should all have their membership information in the same master account, using one set of login credentials (called a "family account"). This is different than past seasons. In the old system, all individuals had to have their own login. \*NOTE: Primary account holder MUST be a parent/guardian. Your athlete will have a profile added to your "household" once they have a membership. There is NO charge for the parent to create the Family Account. NOTE: If you are the parent/guardian of a participating athlete, please create the account with your information (including your Name, email address, Date of Birth, etc). You will add your athlete to your SportsEngine account as a sub profile later during the registration and/or rostering process. The member can access USAV Academy from SportsEngine by selecting

#### Household:



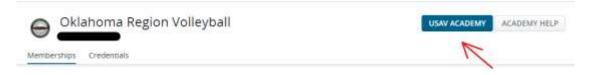
### then click on your member icon:

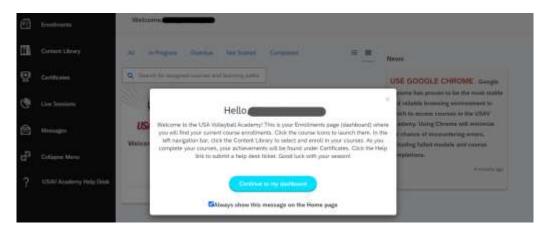


Now your Profile page is displayed, click on View Details at the bottom of your membership icon:



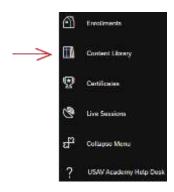
Now your Memberships page is displayed with USAV ACADEMY in the upper right corner area of the screen. Click on it and you will be in USAV Academy!





Follow the instructions in the Hello box to access the training modules.

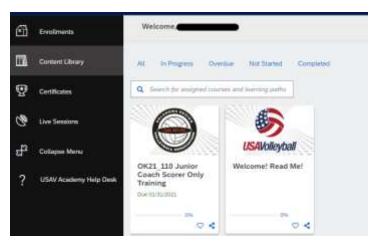
1. Click on Content Library on the left side of the screen to select and enroll in your courses.



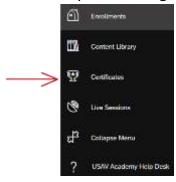
2. Junior Clinic choices are:

CODE	CLINIC
OK21_101	OKRVA Junior Line Judge Training
OK21_102	OKRVA Junior Libero Tracker Training
OK21_103	OKRVA Junior Scorer Training
OK21_104	OKRVA Junior Second Referee (R2) Training
OK21_105	OKRVA Junior First Referee (R1) Training
OK21_110	OKRVA Junior Coach Scorer Only Training
OK21_111	OKRVA Junior Coach Referee Only Training

3. Your enrolled courses will be displayed in your Dashboard.



4. Your completed Badges will be displayed in Certificates.



- 5. If you have problems with the system, click on USAV Academy Help Desk to report the problem.
  - a. Instructions available on the next page of this document

When a user accesses the USAV Academy on mobile phone or mobile device, you will be prompted to download and use the SAP Litmos app. When the app is first launched, you will be asked to submit your "domain". The correct submission is **usavolleyball** 

# USA VOLLEYBALL ACADEMY HELPDESK AND KNOWLEDGEBASE

USA Volleyball Help Desk will assist you in the event of trouble with the online clinics. If a problem were to pop up---do not call the Oklahoma Region office—instead, contact the online professionals. The Help tab is located at the bottom of the selections on the left side of your Dashboard in the Volleyball Academy.



Before you submit a Help ticket, take time to review the Knowledge Base articles. In many cases, the problem that you are experiencing has also been experienced by someone else and the solution to your problem is posted. If you cannot find your issue listed, then submit a help desk ticket. Someone will get back to you in a timely manner. Remember to include your name and USAV number. Always include that you are from the Oklahoma Region on all correspondence to the Help Desk in case the region office can be of assistance.

